



October 8, 2021

Dear Customers of Extreme Networks,

As you have read in the news and have likely experienced with both business and personal purchases over the last 18 months, the global supply chain is in disarray. These impacts - coined by the Wall Street Journal and others as "Chipageddon" - are causing suppliers to double and triple their lead times and prices. In turn, this is causing further shortages, longer lead times, and price increases to manufacturers around the world, including Extreme.

Our supply and logistics teams continue to explore all avenues to alleviate disruption and provide you with the quality products you expect on the timeline we communicated at purchase. We have been able to deliver upon the vast majority of these timelines to date. However, as supply and logistics challenges continue to build, we expect that shortages and long lead times will continue well into 2022.

Your Extreme account representative will be able to provide you with the most accurate timeline and delivery information we currently have. Please stay in close contact with your account team and be aware that in some cases the dates may shift as conditions change on a daily basis.

Thank you for your partnership with Extreme. We are working diligently to meet your networking needs now and into the future.

Sincerely,

A handwritten signature in black ink, appearing to be 'N. Rice', with a long horizontal flourish extending to the right.

Norman Rice
Chief Operating Officer
Extreme Networks